

Code of Ethics

“To The Public We Pledge:

Proper legal regulations for the members of our profession.

Devotion to high moral and service standards. Honesty in all offerings of service.

To Those We Serve We Pledge:

Confidential business and professional relationships.

Respect for the creed and customs of every man.

Competence and dignity in the conduct of all services.

To Our Profession We Pledge:

Support of high educational standards. Encouragement of scientific research.

Adherence to sound business practices.

Having received the honor of membership in the Connecticut Funeral Directors Association, I accept the obligation of the professional creed.”

Our Commitment

To provide our client-families with those funeral services and products that are appropriate to the needs and wishes of the deceased and family.

To share with our client-families full and accurate information on any of the services or products we provide.

To fully detail and document our understanding of those services and products required of or requested by a client-family.

To answer and respond to any questions pertaining to our agreement.

To attempt to answer and resolve any problems efficiently and fairly with fair consideration given to the views and concerns of all parties.

Where a mutually agreeable resolution cannot be agreed upon, we further commit to seeking the arbitration services of The Funeral Service Consumer Arbitration Program.

Our commitment is to serve our client-families and our confidence in our services and products allows us to make this pre-commitment to the fair and timely resolution of any dispute.

Funeral Director



Connecticut Funeral Directors Association

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